

QUALITY POLICY



Pindan is engaged in the business of Building & Construction and this policy applies throughout the organization. The purpose of this policy is to confirm our commitment to meeting the quality standards expected by our customers in the delivery of products and / or services that we supply to them. Our Quality Management System complies with the requirements of ISO 9001:2015.

Our Quality objectives are to:

- > Use the Quality Management System as a tool in achieving best practice outcomes across the organization;
- > Ensure continuous improvement;
- > Conduct regular management reviews and internal audits;
- > Create a culture that will promote continual improvement;
- > Commit adequate and appropriate resources to enable these goals to be achieved.

To implement this policy, we shall focus on the needs of our business with particular reference to consistently meeting our customer's requirements. Our Quality Management System will provide a mechanism for detecting system shortfalls and for stimulating process improvements.

Pindan will adopt procedures and disciplines to ensure that:

- > The system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness and training;
- > Responsibilities for Quality are established by communicating these responsibilities clearly to all employees;
- > The policy continues to be appropriate by initiating regular reviews to check its effectiveness and ongoing relevance.

I commit to Pindan to the implementation of this policy and task all workplaces and personnel across Pindan with the responsibility for achieving our vision.

Tony Gerber
Managing Director
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